

NU crews have begun the process of shutting down the damaged water main on Fitchville Road in Bozrah. Our crews will be opening up the road, accessing the section of the 30-inch water main that is damaged, removing it and installing a section of new pipe, and then closing up the road when the repairs are done.

This work will take several hours to complete and customers losing their water service this afternoon should expect to be without water until after midnight this evening.

NPU has made bottled water available to impacted customers this afternoon and tonight. Water can be picked up at the Bozrah Fire Station at 239 Fitchville Road in Bozrah. Please take only the water that you will need for cooking or drinking this evening

NPU has also reached out to the commercial customers who will be impacted by this water service outage; we will remain in regular contact with them in the hours ahead.

Please be assured that our employees are doing everything they can for this repair to be completed as quickly and as safely as possible. Your patience is greatly appreciated.

We will provide additional information later today and this evening.